



**The following is a list of questions you should ask when touring a senior living community.**

**Are you licensed by the state of New York as an adult care facility?**

Yes. Being licensed as an adult care facility means that our entire operation is highly regulated by the Department of Health.

**Are you enriched, assistive, or assisted living?**

We are assisted living which is a higher level of licensure by the department of health, requiring more care hours for the residents.

**Is the community locally owned and operated, or a nationally-run organization with its headquarters located in another city?**

Our community is locally owned and operated by Dave Wegman and Dan Wegman, lifelong residents of Hilton. Their sincere desire to give seniors respect and dignity has allowed Hilton East to meet the changing needs of our residents.

**Are there guest accommodations for my family and friends when they visit?**

We encourage family and friends to visit; in fact, we offer a private dining area where a meal can be enjoyed alone with family.

**How many nurses do you have on staff and is there a nurse to provide diabetic care?**

We have eight nurses on staff and yes we provide a clinical service to all residents who receive blood glucose management. These clinical services are not included in the guaranteed room and board rate. A nominal fee of \$9.00 per day will be charged and reflected on your monthly bill. This fee will solely go to paying the nurse needed to provide this service for you and will not cover the total expense incurred; however Hilton East will be subsidizing the remainder for you or your loved one. Insurance plans alone can charge up to a \$25.00 copay per day for this service.

**Are there ongoing activities that the residents can enjoy?**

Our recreation department focuses on the whole person. Governed by a seven-point guideline, we have activities that provide for the physical, intellectual, emotional, spiritual, social, occupational, and environmental aspects of living. Refer to included sheet for more information about our Seven Step Total Living Recreation Program.

**Could you describe your grounds? Is there a place to take a walk or beautiful scenery for residents to enjoy?**

We have the perfect location in the peaceful community of Hilton. With Salmon Creek, spacious grounds, and beautiful landscaping serving as our backdrop we are within walking distance of two mini-plazas, several eateries, small shops, the library, bank, post office and more. Hilton is only a short drive from

Greece Ridge Mall and other attractions. Our lovely landscaped courtyard is also a great place to sit back and relax on beautiful spring mornings.

**Does the community have an in-house physician that will visit to check up on residents?**

We provide space for a geriatrics specialist to examine his patients here on the premises which provides a convenience for patients, especially during the colder months.

**Is transportation provided for doctor visits, shopping, and banking?**

Yes, but for doctor visits outside of the town of Hilton there is a nominal fee.

**How many meals are provided daily?**

Residents receive three meals a day, and snacks are available. Our chef, who is certified in food safety by the American National Standard Institute, works in conjunction with a certified dietician to develop a varied selection of healthy menu items to suit the many tastes of our residents. Residents choose from a selection of foods to ensure that each dining room experience is a pleasurable one.

**Are the residents provided room and linen service at no extra cost?**

Yes, our housekeeping crew makes sure that rooms are cleaned and linens are washed on a weekly basis.

**If medical needs increase, will the community assist in placement to a nursing home, rehab center, or other senior living arrangement?**

Yes, our Resident Care Coordinator works with the family and nursing homes to ensure that each resident is provided a suitable place of living that will meet their needs.

**Is the staff friendly with the residents? Do they know them by name?**

Our staff is friendly, respectful, and know our residents by name. Come in and see us! Let the community speak for itself.

**Are the staff, nurses, aides and support staff cheerful and helpful in answering questions?**

Absolutely. Come in and see us! Let the community speak for itself.

**Are religious services conducted on the premises? What kind?**

Each week Catholic and Protestant services and Bible studies are held here in our home. Other Christian music groups come in to perform "hymn sing-a-longs" and old fashioned bluegrass music.

**Does the community arrange day trips or any other off-site activities for residents?**

Yes, our recreation department takes trips to Red Wings baseball games, parks, shopping and other local attractions.

**If the power goes out, do you have a generator or backup power source?**

Yes. We have a generator that is capable of running the entire facility indefinitely.

**How many years have you been in business?**

Proudly, we have been providing quality personalized care since 1974.

**How does your community handle residents' increasing health care needs?**

We can provide extra services to accommodate seniors' rising health needs. We can set these extra services up for your loved one for an additional fee.